

Themes

Personal

A44 [f2f] Because you can see expression (which makes conversation easier)

A44 [tm] Difficult to get across a lot of... emotion

A48 [f2f] Face to face communication is more personal

A53 [f2f] You can use tone, body language and gestures

A64 [f2f] More personal, more fun

A64 [im] would have preferred to speak on the phone to get more detail and emotion in voice

A64 [tm] Less personal

A67 [email] It feels formal

A89 [im] Difficult to convey meaning/emotions/sarcasm

A90 [skype with video]{downside of closeness} Makes me miss them more

Com manage

A44 [f2f] [you] can be doing something else whilst talking

A48 [f2f] Always like using it but can be difficult to organize especially when living so far away

A48 [tm] If not convenient then can reply later. Not true of telephoning out [of] the blue because [partner] is always so busy

A50 [f2f] Fastest way to communicate

A64 [f2f] If you're busy doing something else it's hard to ignore

A89 [tm] Useful to send a message when she's busy, not online

Effort

A42 [phone] Easy – Quick

A48 [tm] Quick and easy to send a text

A53 [tm] Quick

A53 [email] Effort to compose message

A64 [im] Quick + easy

A64 [tm] Quick and easy

A64 [tm] More effort if it is a long message

A88 [email] Quick, non-intrusive

Tangible

A48 [f2f] I think there is a stronger bond if you can have physical contact. Having a big bear hug from my brother means a lot.

Comprehension

A42 [phone] Easy to mis-read/misunderstand people

A50 [f2f] Better understand of what is being communicated and the other persons thoughts about/feelings about what they are communicating

Convenience

A50 [f2f] We live a long way apart. It is not convenient/practical

A50 [tm] Convenient. He will get my communication quickly and reliably

Purpose

A44 [f2f] When I think of something that he would appreciate, but needs a lot of context VS When there wasn't much to say, passing on facts or something

A50 [email] Can write more than SMS

A53 [email] Not much information can be conveyed

A53 [email] Transfer more info than SMS

Response Time

A44 [tm] It gets to him immediately, so can be responded to immediately

A50 [phone] When I need immediate response

A50 [email] {dislike} Delayed response

A53 [tm] usually responds

A64 [im] Sometimes they can forget to reply

A64 [tm] Takes longer to get a response

A67 [email]{didn't want to use} When I needed to get in touch quickly to get a response, but didn't know if I'd get one quick enough

A89 [im] Get an instant response if they're online

Other

A67 [email]{reflection} Wanted her to take time to think

A89 [im]{cost} It's free

A89 [im]{multitask} Can use it while doing other things

A89 [skype voice only]{tech} Skype quality isn't always great – cuts out etc.

A89 [phone] {cost} Costly to call abroad