

## Transcript – P4

[scenario 1 –hotHugs ]

[measure]

D: What are you first thoughts about the hug belt?

J: I think it seems a bit weird... I think it's a nice idea but to have something strapped around your waist while you're having a conversation... it just seems a bit strange

D: so is it having to wear something

J: Yeah, it's like it's something that's completely over you... and it's quite large by the sounds of it... is the cuddly toy attached to it or is it separate?

D: It's attached through a wire

J: From this picture, it just looks like you wear this thing and then you have the soft toy dangling of you!

D: No, no

J: Just like a lead... it sounds like an OK idea... I don't think it's much like a hug... I don't know how you could simulate that but hugging is kind of around the top... like having something around your waist...

D: So your thinking more of the position than the heat

J: Yeah

D: Well you could wear it more up here...

J: Could be a bit weird over your boobs...

D: So if not wearing it, what about wrapping it around a chair that you always sit in for skypeing?

J: That's a nicer idea but still... I don't know how it makes a hug though... if it's on the back of a chair, I don't see how that's a hug, it's just a heated chair... which sounds nicer than this but it's kind of your boyfriend sending you a heated chair isn't the same thing!

D: And then the other idea would be to incorporate it into a pillow so you squeeze the pillow and your partner's warms up...

J: That's a nice idea! I like that... because then your still hugging something. I know it sounds weird but the hug is actually there... rather than squeezing a cuddly toy and then someone warms up isn't the same... but he pillow idea is nice... and then you'd feel the person wasn;t even hugging it, it would still warm up if like you were lying in bed...

D: So do you think you might use any of those concepts...

J: Well I would not the belt, the chair, no... unless it's in winter and it's cold! The pillow I think sounds nice...

[demo]

D: So pretty much what ypu were expecting?

J: I was thinking it was going to be fatter than that... this is looking better than what I thought... I also thought in my mind, the heat would have to be all the way around...

D: So what do you think about sending the hug through the soft toy?

J: I think it's nicer than having a button to press because that's still less... but it's still not really anything to do with hugging – like it's so small, you'd need a human-sized bear to be hugging it...

D: So would you use it with people other than your partner...

J: I was thinking that... it would be OK to use it with family, like when your away from family for a long time, you still want to hug them too, it's not like you just do it with your boyfriend, you still hug your family... especially if it's like this, it's not that like hugging... or even friends really, close friends – it would be weirder but you might...

[measure]

[scenario 2 - doodleMessenger]

[measure]

D: So what do you think about this one?

J: I like this idea... Me and my partner used to do this on the old MSN on the whiteboard... until msn wasn't the done thing... but I think that's a really nice thing

D: So you think it might be something you'd use?

J: If I had a phone that could do it... my phone's too simple... you could probably do it on a computer too...

D: Is there anything about it that you're not too keen on?

J: Not really, I think it's nice

[demo]

D: doodle on photo

J: Oh, that's cool!

J: Oh this is really cool... oh I like this, except, this is something you could do with anyone, the way you said it, you'd probably send most of them to your partner but you'd still use it with friends... I think people would use this anyway, especially putting things on photos, people would use it with facebook...

D: Do you have an idea whether you think you'd send messages publicly or privately?

J: Depends who they were for... if they were Cam, I don't think I'd put them on Facebook, for relationship stuff, most people just don't want to know that kind of thing, you just keep it to yourself... even things like sending a little picture, I just wouldn't... but if it was just playing with a photo and adding a moustache, putting that on facebook, that would be a laugh...

[measure]

[scenario 3 - MSD]

[measure]

J: Oh, this is so cool! [giggles]

D: Pretty keen on this one then?

J: Yeah, I like this one too... just because it's the same idea... and the way it said, leaving notes around the house, I think that's a nice thing to do... trying to hide notes round the house when your boyfriend's not there... like I did a treasure hunt for his Birthday and as soon as he left the room I was there trying to put post-it notes up around with presents... that seems like a much easier idea, you could treasure hunt from your own room, just like "find this and then come back", it'd be so much easier [laughs]... no I liked that idea

D: Do you think the printer adds something extra then?

J: Yeah, because you could keep them...

D: Oh, and they're actually stickers...

J: Oh no way! I like that, that's nice... you could put them on like folders and stuff or your diary... that makes it even better – just having them printed out on paper is kind of like a bit of paper but a sticker you can do things with, makes it that much better...

D: Is there anything about this one that you'd change or you're not keen on?

J: ummm... If there were loads of wires everywhere, that would put me off, it just doesn't look as good... like the first one [hug belt], with wires coming out everywhere, wireless is better... I think this is more the sort of thing you'd do within a relationship, send messages like... I suppose you could do it between friends but it would be a bit weird... I think this is more something you could do... whereas doodleMessenger you could easily see yourself doing it with friends...

[demo]

J: Oh this is so cool!

J: The background is really white... sometimes you'd want a block of colour... on paint you can change the thickness of the brush or even a fill button... that would be cool, you could do whatever...

D: How do you think drawing on the tablet compares to the phone...

J: It's bigger (the tablet) which is better, whereas on the phone you can't be that detailed...

[discussion of drawing ability]

J: If you had an ipad already, this would just be an add-on...

D: So do you think you'd use this one?

J: Yeah

D: Is there anything about this one which you'd change?

J: not really... seems good... I like the sticker and it prints really quickly, you're not hanging around waiting for it to print

J: One thing I was thinking about this one is you have to sit there and draw it... whereas with your phone, you can just be doing it, one thing which isn't so good is you have to be at home whereas the phone you can send it from anywhere to anywhere... if I had this one, I don't think I'd sit there, drawing pictures unless I was having the most boring day ever... so I think doodleMessenger would be the more useful one...

[measure]

[scenario 4 - sleepyWhispers]

[measure]

D: So what do you think about this one?

J: I think it sounds really cheesy but it seems sweet... do you leave the messages during the day or how does it work...

D: You can leave them whenever you like...

J: And they get them and can listen to them

D: So you can also only listen to them once and then there's like an empty type message if you haven't got any new ones... but you can download them if there's one you want to keep...

J: Oh, OK, that's nice

D: first thought was cheesy then...

J: but sweet

D: Something you might use...?

J: Maybe... I have a phone for this slash facebook... but I guess it's kind of sweet, but it depends how much you talk to them – I talk to my boyfriend all day so if he left him a message at the start of the day, if it was something exciting which had happened, I would already know about it because I'd have got a text by then... I think speaking to someone, if you have a phone you could have a conversation... if you'd sent them something and they'd sent you something different you might want to talk to them anyway, if they've told you something exciting... or it's just "sleep well"... if they told you something exciting, you'd want to call them anyway...

D: Do you tend to send a goodnight type message anyway?

J: Yeah, we do...

J: for me personally, I don't think it would be that useful but I can see what it's trying to do...

[demo]

D: So pretty much what you were expecting?

J: yeah... basically

D: Do you think there's anything about it which you'd change to make it more appealing?

J: I like the photo frame as you could have a nice picture in it and it's always nice to have that near your bed... it's not something weird like a cuddly toy, I think that's a good thing... is it the sort of thing you could have without wires... that's another thing, I don't know if it's the sort of thing you'd want to keep in there while you were sleeping... I think if you were going to have it, you could just have a speaking picture frame... the pillow speaker could be a bit weird whereas saying goodnight through the frame might be ok...

D: Do you think you'd be more comfortable with the speaker in the frame?

J: If your only using it at night, it's by your bed like your pillow is... I don't see the attraction of using a pillow...

D: Would you consider using it with other people...

J: I suppose with your parents while you were away... the frame version, definitely not the pillow though... the frame I can see using with family...

D: Of course, if it was a digital photoframe...

J: You could send a photo as well as a voice message...

[measure]

[wrap up]

D: Ranking them...

J: Use, phone and then tablet and the pillow and the hugging... but I liked the hugging pillow, so that would be below the tablet... so phone, tablet, heating pillow, speaking frame, speaking pillow, belt...

D: That's the order you can see yourself using...

J: yeah...also if there was some way of doing the phone thing and using the printers, that would be the ideal situation...you can do it on the go but you still get to print it out...

D: How do you think these compare to the hand holding prototypes from last time?

J: I was thinking that earlier... they're much better, I like these more... except the belt... they're more, you do more with them rather than just sitting there...

D: So the systems are all based loosely on behaviors people do when they're together... the idea is trying to take that behavior and mimic it at a distance.. .the question then is whether that's a good design starting point or would you prefer something else as the behavior won't be as good as when you're together?

J: I think the leaving notes idea is nice, the hugging thing won't be the same, the pillow thing I think is almost a substitute but pillow talk I think you should just use your phone so you can talk... the thing is even if it was more like a walkie-talkie your still talking to each other...

D: So you think

J: it depends on what the activity is, yeah...