

## Transcript – P8

[scenario 1 –DoodleMessenger ]

[measure]

D: So starting off, what are your first thoughts about the idea?

M: Yeah, I quite like this idea, I think it's quite a good idea... you still get a chance to send those kinds of notes and you can send them no matter where you are or whatever time of day it is...

D: Do you think you might or might not use it?

M: Yeah I think I would

D: What are the things about it that you like?

M: The flexibility, that you can do quite a lot with it, that you're not restricted just to writing words, that you can draw and on photos and stuff, you can use it wherever you are, wherever they are they can always receive it...

D: Is there anything that you dislike or could be improved?

M: Not that I can think of...

[demo]

M: [Checks about a specific photo sharer]... it's now called touch but it was called ping before...

D: [explains about the photo broadcast]

M: Can you change the brush size?

M: It's very exciting! I like this!

D: So it's it similar to what you were expecting?

M: Yeah,

D: Was there anything from the scenario that you thought you'd like or dislike that you've changed your mind on?

M: No, it's exactly as I was expecting...

D: You mentioned brush size as an addition, is there anything else you'd like?

M: Checking it works with other apps... maybe an eraser thing so you don't have to clear the whole thing... if you're doing it on the bus and you slip, you wouldn't want to do the whole thing again... a bit more like paint...

D: So we describe it in the scenario is just for you and Simon, would you consider sending other people doodles?

M: probably... probably use it for anyone, friends yeah, family...

[measure]

[scenario 2 -sleepyWhispers]

[measure]

D: Thoughts on this one?

M: mmm... I quite like it but it's also a little bit weird just having a pillow going "hello"...

D: You think it might be a little...

M: I don't know... I quite like the idea that you can send messages and you can hear them and you get to hear their voices and stuff but I don't know if it's just a little bit weird cause they're not there and you could always use the phone or something...

D: Do you think it might or might not be something you'd use?

M: I think I'd give it a go... I'd definitely like to try it but I'm not quite sure how it would work...

D: Likes are:

M: I like the voice, the personal bits of it

D: Dislikes

M: Coming out of the pillow I'm not sure about...

[prototype]

[measure]

D: So, pretty much what you were expecting?

M: I think so, yeah...

D: Is there anything about it which you thought....

M: I like it more now that I've seen it... it seems a bit more normal now... because its quite quiet, I don't know what I was expecting but its not like listening to a laptop, it's more soothing... I think I like it more now I've seen it than from just reading about it... and you can change the messages?

D: [explain the listen once messages]

M: Yeah that's really good, I like that idea... yeah, I think that's quite good

D: What do you think about the photo frame?

M: I like it because it means you can control when you want it to happen and you also get like a reminder of them, I think it makes it a bit more personal in a way because you can connect voice and face...

D: one of the thoughts we had was having the activation in the pillow...

M: I don't know because, if it's just like touches, people read or watch telly in bed... you want it just before you go to sleep so you want that control

D: We again described it as just using it with simon, do you think you'd consider using it with other people?

M: I don't know... probably not... maybe your mum and dad if you're feeling really homesick...

D: Is that because

M: It's coming through a pillow... at home I always say goodnight when im at home, and when you're little they are always the people you say goodnight to... so maybe as a comfort thing... but other people don't tend to be hanging around your room before you go to bed...

[scenario 3 - MSD]

[measure]

D: What are your thoughts about it?

M: I really like this one, you can put what you like, you get more of a surprise because of where the printer is... you get a bigger screen than with the phone one...

D: Is there anything about the concept that you don't like?

M: Having seen the phone one, not being bale to use it when you want, you can only use it at home because that's where you'd keep it...

[use]

D: Lets talk about your attempted use of it then...

D: What were the key things you'd change about the device?

M: I don't know, I really liked it, it was just when we used it we had those issues about receiving the notes...

M: When it did work, it was good – **I still have my notes** ... they were in my purse at one point but I think I removed them...

D: With the phone doodle one, you said you'd send to loads of people, do you think that's the same with this one?

M: Probably not, just cause the printer thing, in the personal space... the doodle thing I'd use more like a text message thing but this is a different thing because the printer makes it a bit more personal...

[measure]

[scenario 4 - hotHugs]

[measure]

D: So what do you think about this one?

M: I quite like the idea... I don't know... I like the fact that you can send a hug, but Im not sure about it heating up... I like the fact the you can paint it and decorate it... and pick the toy

D: How do you think the toy compares with the photo frame?

M: I think the photo frame works better for that but I quite like the idea of having a toy... I think its good again because of the control... but I don't know if its just a bit weird that you're wearing something that gets warm...

[prototype]

D: So if we change the wearing of the belt, if you skype in the same place, you could attach it to your chair...

M: and then just lean against it... yeah you might forget to put it on otherwise...

[try on the chair]

M: Its then not around you, its round the chair...

D: Another idea is to wrap it around a pillow... similar idea but you can use it in different ways

M: Or a massive soft toy! A person sized bear!

M: I quite like it but I might forget to wear it... and it might be a little bit weird, but you might get used to it, you're only wearing it in private, it's not a fashion statement or anything... I think I quite like it in the back but it's not really a hug... the pillows good because you can hug it back... you can both participate... the trouble with the pillow is you'd have to be warned, whereas otherwise it's just there... you might lose the spontaneity

D: Would you consider other people use it?

M: Probably not [giggles]...

[measure]

[wrap up]

D: Which is your favorite, or rank them as to how much you like them...

M: I think I'd use the phone and then the MSD, everyday, easy kind of thing, then the pillow, then the belt last... I can see myself using them more, my phone's with me all the while... the pillow I think is a good idea, I don't know if id use it that much, the phone I can see myself using quite often... when you record the messages, I'm guessing you need to be near your computer?

D: computer or your phone

M: I think that makes me like it more, being able to record messages anywhere on your phone, I just think I'd use notes more...

D: How do you think these compare to the hand holding ones?

M: I think I prefer these than those...

D: Because?

M: More practical in a way... the hand holding ones you have to be there and using them at the same time... these you can use them wherever and whenever you want... they fit more into your routine of life...

D: So these three (pillow, MSD, doodleMessenger) all have content associated with them... how do you think that compares to the heat and contact from the belt or the hands?

M: I think it does make a difference, I like the fact that you can send pictures and say things, it's a bit more personal... although it's personal that someone's hugging you, it's always the same, these you can change...

D: All of the prototypes are based on existing co-located behaviors... and the idea of supporting those behaviors when you can't be together. Do you think that's a reasonable starting point for design or would you prefer something which is different as the technology will never be the same as the behavior?

M: I like that it's based on stuff that you already do, try and recapture the things you do everyday with them...