

Transcript – P9

[scenario 1 – MSD]

[measure]

D: So what are your first sorts of thoughts about it?

T: I like the idea... although my concern, it looks like it takes up a lot of space and also my worry is I would get carried away and instead of calling on skype I'd just send notes, just like you weren't there to answer the phone, ner, rather than communicate in more traditional ways, it's easy... it's like text messaging in a way, though more personal than text messaging because you can draw a picture and everything, but all the same it's not directly talking, it's just I'll leave this and you get back to me when your available kind of thing...

D: Do you think it's something you might use...

T: I think it's a nice idea but looking at it from a "would I buy it" perspective, I don't think I would, just because the technology in it looks like it could be quite expensive... it doesn't look that personal and it's paying for something that doesn't make your long distance relationship that much more personal...

D: What if we went with "I've just given you an ipad", do you think you'd use it?

T: Well I've just started playing "draw something", so if you did an app of that nature, that might be a better system... you get less of the approach of finding it in your sock drawer but then you could link the printing of that with the app then you've got the best of each scenario

D: Likes/dislikes?

T: I liked the fact it's just not text, you can make it how you want... my dislike is just going beyond what the scenario says in terms of space and cost...

[prototype]

D: So having seen what it can do, is it pretty similar to what you were expecting?

T: Yeah, I mean it was what I was expecting... my only concern is it was very delayed compared to the pen... if you were trying to really draw something fast, you'd notice it was far behind... and also I'm very bad at drawing but I find drawing on screens even harder because you've got no point of reference, you can't put your pen back to where you started...

D: What do you think the key things you'd change about it would be?

T: If it was more an app type thing or used graphic tablet, if it was more based around that, a piece of software and that, I would find that quite difficult but that might make it a more affordable option, I'm guessing a graphics tablet is a lot less than an actual tablet... the actual sending the notes is nice, its more personal than emailing and text messaging.,..

D: We've described it as something being just between you and your partner... do you think youd want to send these kinds of notes to other people as well?

T: I think if it was widely available then it would feel less personal between me and my girlfriend but I would send notes to other people just for a bit of fun but it would feel less like the purpose of just using it with my girlfriend... just another social media rather than a private tool...

[measure]

[scenario 2 - hotHugs]

[measure]

D: what are your first thoughts?

T: I actually think it's a really cool idea! It sort of, it kind of entails every aspect you would want from something like this, so it's reasonably like, you have control over it, it's when your partner makes an action, I like the personalization side of things, so it's not just a generic belt your wearing, it's more personal than that... yeah I think it's quite a good idea

T: Do you think you might use it

T: Yeah, I think it might be

D: Do you skype a lot?

T: not particularly frequently at the moment but in the past?

D: Likes and dislikes?

T: I like the personal nature of it, I can't really think of any dislikes at the moment...

[prototype]

D: So pretty much what you were expecting?

T: Yeah...

D: Is there anything you thought you'd like or dislike which you've changed your mind on?

T: ummmm... no, I mean, sort of with the board inside the bear, would you do that yourselves...

D: We haven't really considered the product side of things

T: But the idea would be that it's something personal...

D: yeah

D: Is there anything about it you'd change...

T: No, I think it's a good concept

D: Is that because it adds something on to skype

T: And it's the whole personalization side of things... I think I'd be very against it if it wasn't personalized, because it would just be a belt which warms up... because it's personalized it's better

D: Again, this was described as being used for just you and your partner. Would you...?

T: No. It's much more personal

D: We're also expecting people to appropriate it... one way is obviously wearing it, other options would include wrapping it around a chair so you don't have to wear it and then you don't have to wear it... alternatively, merge it with the pillow

T: I think that could be a better approach than the belt because you are then physically giving a hug and you are receiving a hug in return... there is a hugging action in there rather than just poking the toy...

D: So the action matches the outcome

T: Yeah

[measure]

[scenario 3 - doodleMessenger]

[measure]

D: What are you first thoughts?

T: Yeah it goes back to what I was saying earlier about the tablet one... having it as an app and quickly doodle and stuff... less of the finding nature of it with the printer but at the same time you'll get it whenever, so it's a quicker response, you get it straight away but you're less excited about getting it.

D: Do you think losing the printing makes a difference?

T: ummm.... I think the best of both would be to have it on your phone but push it to a printer... but you can do it with technology you already own as well as it being more convenient...

[prototype]

D: With the phone app, do you think you'd send the notes more widely?

T: Yeah, because it's so easy to do it, I'd just send notes to anyone, just doodle something and send it out...

[measure]

[scenario 4 - sleepyWhispers]

[measure]

D: What are your first thoughts?

T: [clarifies the system]... I was just worried it might be in the middle of the night hearing something come through the pillow and that would be a bit scary... I know I'd use it for tricks if that was the case... OK so yeah, I like the idea though it seems fairly... it's back to the email, text message idea, your not directly communicating, just leaving a message for one another, not direct communication... from my perspective, direct communication is more important than indirect communication, so you know, from my idea you could speak into it at any point... you wouldn't want it as a live link as it's a little invasive if your partner can hear everything you're doing...

D: Do you think this is one you might use?

T: I probably wouldn't, no....

D: And that's mainly because of the direct...

T: If I wanted to hear my girlfriends voice before I went to bed, I'd just call her rather than listen to a message of her, listening to a recording...

[prototype]

[measure]

D: So pretty much what you were expecting?

T: yeah...

D: thoughts haven't changed at all?

T: no, I'd rather just make the phone call...

D: With other people

T: Well I've kind of said I wouldn't use it with my partner, but no, I wouldn't use it with other people because it would be too personal...

[wrap up]

D: Could you rank them in terms of how likely you'd be to use them?

T: Hug belt (most personal), combine the doodling, pillow last

T: I think my favorite is the belt one but I think the one, factoring in cost, I think I'd be most likely to use the doodling app...

D: How do you think these compare to the hand holding concepts from last time?

T: I think the belt is better than all the hand holding concepts, I think the doodling and pillow are less personal than those concepts but at the same time I think they are more accessible... it's easier to do a doodle on the bus than sit down and concentrate for the hand holding...because the belt feels so much more personal, you would plan to sit down and use that...

D: Behavior as a design source...

T: I think for example, I think it's the best of a bad situation... you can't be with your partner so that's the best option because you can't be with you partner...nothing will compare so it's the best of a bad situation... I think the belt would be the best at reducing the issue of being in a distance relationship...

D: Are there other things you miss more than?

T: No, I think you've got the physical interactions... the other bit I miss is spending time together which you can't replicate... the best way of recreating that is skype which is there already... I think these things do the job of making the impersonal video chat more personal but it still doesn't compare with actually spending time together...